

Terms and Conditions

Exclusions:

- A) All builder works
- B) All weather proofing work
- C) Any Ceiling, renovation and paint work
- D) Power supply to each a/c unit and Fan 380 or 220 volts
- E) Monthly Filter Clean / wash

WARRANTIES:

1 AIR CONDITIONING

Air Conditioning equipment carries a Twelve (12) Month **warranty only** from date of commissioning or twelve (12) months from date of delivery, or whichever expires first. This includes spares and parts only, which prove faulty under normal working conditions. No warranty shall apply to equipment, which has been modified or changed in design or poorly maintained by the client.

Warranties do not cover Acts of God, Power Surges, Power Dips and Incorrect Power Supply.

PLEASE NOTE:

Warranties do not include cleaning of filters or servicing of Air Conditioning Equipment. Failure to maintain Air Conditioning Equipment by the Client will result in the Warranty being void as Per the ORIGINAL SUPPLIERS own terms and conditions of warranty.

Labour (per hour), Refrigerant (Gas), travelling and accommodation costs will be charged for and will be for the clients account.

2 Spares

Due to the supplier(s) various warranty clauses, terms and conditions, come spares carry no warranty and other spares warranty periods will vary as per supplier's warranty Terms & Conditions. These warranties would be valid either from date of commissioning/delivery / whichever expires first and for the duration as set out by the supplier(s).

Warranties if applicable, apply to spare and parts only, which prove faulty under normal working conditions. No warranty shall apply to equipment, which has been modified or ganged in design.

Warranties do not cover Acts of God, Power Surges, Power Dips and Incorrect Power Supply.

PLEASE NOTE

Warranties do not include cleaning of filters or servicing of Air Conditioning Equipment. Failure to maintain Air Conditioning Equipment by the Client will result in the Warranty being void as per the ORIGINAL SUPPLIER own terms and conditions of Warranty

Labour (per hour), Refrigerant (Gas), travelling and accommodation costs will be charged for and will be for the clients account.

Aircon Firm cc and the relevant supplier(s) of the equipment reserve the right at any stage of the Warranty Period to annul the Warranties.

The following would result in the immediate annulment of the Warranties:

1. Dirty filters, blocked evaporator and or condenser coils, poor maintenance or lack of Maintenance, abuse or incorrect application or use of A/C equipment or change of original A/C design function during the warranty period.
2. Power supply issues to the equipment (over and under voltage) during the warranty period.
3. Damage, faults or failures caused by Lightning Strikes, Acts Of God or Power Surges/dips on A/C Equipment.
4. Other parties or contractors working on or in the vicinity of the A/C equipment this includes other(s) repairing, un-installing, moving or re-installing of A/C equipment while still under Warranty with Aircon Firm cc and the relevant supplier(s).
5. Damages caused to A/C Equipment by other parties, contractors or trades working on or in the vicinity of the AC equipment.

PLEASE READ & TAKE NOTE OF THE TERMS, CONDITIONS & EXCLUSIONS:

1. This quotation excludes any builder's work (brick work, plaster, concrete, re-enforcing) and or modifications to any structures or areas which may be needed or required before or after the A/C installation, whether specified in this quotation or not. **Aircon Firm cc will make provision for basic and minor touch ups if required only.**
2. This quotation excludes any renovations and or modifications to ceilings, paintwork, roof structures, flashing, waterproofing, and back flashing which may be needed before or after the installation whether specified in this quotation or not. **Aircon Firm cc will make provision for basic and minor touch ups if require only.**
3. This quotation **excludes all Monthly Service(s) and or Filter wash of the A/C equipment** by Aircon Firm cc which may affect warranties as per supplier(s) Warranty conditions.
4. On acceptance and signing of this quotation, the client agrees to pay 80% DEPOSIT to Aircon Firm cc, the BALANCE OWING is to be paid Immediately upon completion of the installation / repairs / service
5. This quotation excludes any electrical work (electrical supply to the unit single or three phase) which may be needed whether specified or not in the quotation. Please note we allow for a 16amp plug top and 1.5mm 2core plus earth white/black Suffix cable, surface mounted (glue / cable saddles) on the wall to the nearest Plug point for all 2.5kw (9000btu) 3.5kw (12000btu) A/C units. By law all units with a capacity of 5kw (18000btu) and above must have their own Power source supplied directly from the DB Board via a weather proof Isolator to within site of the condenser (Outdoor unit) by a qualified electrical contractor who can verify/certify his/her installation.
6. Unless specified, this quotation does not allow for condensate pump which may be needed for the installation
7. This quotation is valid for thirty (30) day only.
8. Any deviations or changes made to this quote by the client before or during the installation will be charged for accordingly on final invoice
9. The client agrees to become the "debtor" until the FULL BALANCE OWING is paid over to Aircon Firm cc.
10. This quotation is subject to availability from supplier(s)
11. Equipment, Spares and Part's lead times will vary due to delivery and stock availability from supplier(s). These factors could affect the installation times/ Schedules/turnaround times.
12. All installed, fixed or supplied equipment remains the property of Aircon Firm cc until paid for in full by the client. Should the Client not pay in full on installation or delivery of equipment, the Aircon Firm cc reserves the right to remove any Equipment installed, fixed or supplied.

Signing of Service Contract

1. By signing the Quote and Cover letter of the service contract you are bound to this for the terms specified on the Quote and Cover letter.
2. Failure to do so will result in the client being liable for the full term of the service contract.
3. This contract cannot be cancelled and is binding for the terms specified on the Cover Letter.
4. Should the Client not want to carry on with the signed agreement they will be held responsible for the full amount for the term of the signed contract.

Please don't hesitate to contact us should you have any queries.

Kind Regards

Belinda Weideman

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